



# *Town of Bruce Mines*

## **Accessibility**

### **Annual Status Report**

**2019**

The **Town of Bruce Mines** continues to make efforts to improve upon its provision of services to ensure the accessibility needs of persons with disabilities is met in a timely manner, consistent with the specific requirements of the Accessibility for Ontarians with Disabilities Act (AODA 2005) and its regulations.

In 2019 council reviewed the Accessibility Plan and Customer Service Policy.

We will endeavour to upgrade our website with more content and ensure it is available for access in as user-friendly approach as possible for the 2021 legislated requirement.

December 16, 2019